



## CUMC Earns 'A' for Fall Leapfrog Patient Safety Grade

### Grade reflects top national performance on patient safety

Cumberland Medical Center is the only Upper Cumberland area hospital to earn an "A" Hospital Safety Grade from The Leapfrog Group, a national nonprofit upholding the standard of patient safety in hospitals and ambulatory surgery centers. This national distinction celebrates Cumberland Medical Center's achievements in prioritizing patient safety by protecting patients from preventable harm and errors. The new grades reflect performance primarily during the height of the pandemic.

*"Achieving an 'A' grade from the Leapfrog group shows the dedication and focus of this team to provide the best, highest quality care to this community, said Randy Davis, Cumberland Medical Center's president and Chief Administrative Officer. This result is a testament to the patient-centered attitudes and actions of every member of Cumberland Medical Center, and it further demonstrates the way in which amazing people can deliver amazing results every day."*

The Leapfrog Group, an independent national watchdog organization, assigns an "A," "B," "C," "D" or "F" grade to general hospitals across the country based on over 30 national performance measures reflecting errors, accidents, injuries and infections, as well as systems hospitals have in place to prevent harm.

"This new update of Hospital Safety Grades shows that, at the national level, we saw deterioration in patient safety with the pandemic," said Leah Binder, president and CEO of The Leapfrog Group. "But this hospital received an 'A' despite those challenges. I congratulate all the leaders, staff, volunteers and clinicians who together made that possible."

The Leapfrog Hospital Safety Grade is the only hospital ratings program based exclusively on hospital prevention of medical errors and harm to patients. The grading system is peer-reviewed, fully transparent and free to the public. Grades are updated twice annually, in the fall and spring.

To see Cumberland Medical Center's full grade details and to access patient tips for staying safe in the hospital, visit [HospitalSafetyGrade.org](https://HospitalSafetyGrade.org) and [follow The Leapfrog Group](#) on Facebook.



### **About Covenant Health**

Covenant Health is a Tennessee-based healthcare enterprise committed to providing the right care at the right time and place. As a not-for-profit health system, we are dedicated to being the region's premier healthcare network through service, community and innovation. We provide patient-centered care that inspires clinical and service excellence, and strive to be the first and best choice for our patients, employees, physicians, employers, volunteers and communities. Covenant Health is the area's largest employer and has more than 11,000 compassionate caregivers,

expert clinicians, and dedicated employees and volunteers. Learn more at [CovenantHealth.com](https://CovenantHealth.com).

### **About Cumberland Medical Center**

Serving the Cumberland Plateau and surrounding communities in middle Tennessee, Cumberland Medical Center is an acute-care hospital offering specialized services that are not always available in rural medical centers. CUMC offers advanced surgical and medical care, including tele-ICU, a unique service that offers specialized expertise and monitoring for critical care patients. Cumberland Medical Center has a diagnostic center, same-day surgery unit, maternity services, cardiac and pulmonary rehab programs, a sleep disorder center, breast center (offering 3D mammography), cancer center, hyperbaric medicine and wound care. For more information, visit [CovenantHealth.com/Cumberland](https://CovenantHealth.com/Cumberland).

### **About The Leapfrog Group**

Founded in 2000 by large employers and other purchasers, [The Leapfrog Group](#) is a national nonprofit organization driving a movement for giant leaps for patient safety. The flagship [Leapfrog Hospital Survey](#) and new [Leapfrog Ambulatory Surgery Center \(ASC\) Survey](#) collect and [transparently report](#) hospital and ASC performance, empowering purchasers to find the highest-value care and giving consumers the lifesaving information they need to make informed decisions. The [Leapfrog Hospital Safety Grade](#), Leapfrog's other main initiative, assigns letter grades to hospitals based on their record of patient safety, helping consumers protect themselves and their families from errors, injuries, accidents and infections. For more, [follow us on Twitter and Facebook](#), and [sign up for our newsletter](#).