



Same
Community.
Brighter
Tomorrows.



FAIRFIELD GLADE RESIDENT SERVICES (FGRS)

DISPATCHER OPPORTUNITY

Make a Difference From Home!

Way to Go!

TRANSPORTATION PROGRAM

Connecting neighbors. Enriching lives.



A
STRONGER
COMMUNITY
TOGETHER



ABOUT THE WAY TO GO! TRANSPORTATION PROGRAM

The Way to Go! (WTG!) Transportation Program was established to serve Fairfield Glade residents by facilitating transportation for various appointments. Since its inception in January 2015 through September 2025, the Program has successfully completed **23,289 rides**, covering a total of **307,859 miles**.



HOW IT WORKS

The WTG! Program connects "Riders" with dedicated "Volunteer Drivers" to fulfill transportation requests within Fairfield Glade, Crossville, and Cookeville. The coordination and oversight of these connections are managed by an on-duty Dispatcher utilizing advanced transportation software.



Round-trip rides provided Monday through Friday, excluding holidays, 7:00am – 5:00pm.



All rides must be scheduled at least 48 hours in advance.



Door-to-door transportation with driver escort during the trip.

*We're here to help you get where
you need to go—safely and with care!*



VOLUNTEER DISPATCHER NEEDED

Help connect our neighbors with the rides they need!

*Be the friendly voice that keeps
Fairfield Glade moving!*

DISPATCHER REQUIREMENTS:



Work from home one day per week.



Hours are 9:00 AM to 4:00 PM.



Spend a couple of days at the FGRS office for training. After training, the Dispatcher is welcome to work from home.

JOB DESCRIPTION:



Monitor the WTG phone line (931) 200-4580 every 1-2 hours.



Reply to calls made from WTG clients, to enter ride requests, cancel or edit rides.



Clients may ask the Dispatcher some questions regarding their rides or ride requirements or client's WTG account.

Join Our Team! ♥

Make a Difference in Your Community!

Interested?
CONTACT US TODAY!



Phone:
(931) 456-7272



Email:
info@fgrservices.org



Office Hours:
Mon. - Fri.,
9:00am – 12:00noon



Office Address:
4929 Peavine Road,
Suite 102,
Crossville, TN 38571



FGRS – Serving Our Community with Compassion and Care

