



EMERGENCY SITUATION TIPS

An EMERGENCY is any situation that requires immediate assistance from the police department, fire department or ambulance. Examples include: A fire, a crime, especially if in progress, a car crash, especially if someone is injured, medical emergency, especially symptoms that require immediate medical attention. If you're not sure whether the situation is a true emergency, officials recommend calling 911 and letting the call-taker determine whether you need emergency help. If it seems like an emergency, it probably is and calling 911 is the fastest way to receive help.

NEVER CALL 911 for any situation that's clearly not an emergency. That seems obvious, but the Cumberland County 911 Center gets callers who asked about the weather, current road conditions and even the number for the local pizza place. Other reasons not to call, a loud party or barking dog, a power outage, burst water pipes, to ask about paying a ticket, you have cold or flu symptoms, someone has a minor cut. The non-emergency number for the Cumberland County Dispatch is 931-484-6176. This central dispatch is in direct radio communication with all emergency services in Cumberland County to include Fairfield Glade Fire and Police.

When should you call 911 for AN AMBULANCE instead of driving to the emergency department? Ask yourself the following questions:

- Is the victim's condition life threatening?
- Could the victim's condition worsen and become life threatening on the way to the hospital?
- Could moving the victim cause further injury?
- Does the victim need the skills or equipment of paramedics or emergency medical technicians?
- Would distance or traffic conditions cause a delay in getting the victim to the hospital?

If the answer to any of these questions is "YES," or if you are unsure, it's best to CALL 911 for AN AMBULANCE. This is true even though you can sometimes get to



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the hospital faster by driving than by calling an ambulance. Paramedics and emergency medical technicians communicate with the physician in the emergency department by radio. They are trained to begin medical treatment on the way to the hospital. This prevents any delay that could occur if the patient is driven to the emergency department. The ambulance can also alert the emergency department of the patient's condition in advance. When in doubt, call 911! EMS has no problem checking things out and NOT transporting, if it not needed. There is no charge if there is no transport. After they examine the patient, they will tell you if there is no emergency, and you can take the patient to the doctor or hospital yourself. EMS would rather be called to help than see someone suffer needlessly.

ADDRESS SIGNS REQUIRED

The Fairfield Glade ACC (Architectural Control Committee) requires all residences to have an approved green reflective address sign on the mailbox post or another suitable post in the front yard to allow emergency vehicles (Police, Fire and EMS) to easily identify residences. These signs are available from the Fairfield Glade Fire Department. Signs can be ordered from their website, <http://fairfieldgladefire.org> or call the Fire Department at 931-484-3801 to request a sign.

“KEEP SAFE BY BEING PREPARED”

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