

Package Notification Alert

According to the US Postal Service, if you get a text alert indicating a USPS parcel is being cleared through US Customs but they have detected an invalid zip code, this is a **smishing text**. This type of text uses deceptive text messages and mobile apps rather than email to trick victims and scam them. This method relies on social engineering to manipulate victims into revealing sensitive data (like passwords or credit card numbers), sending money, or downloading malware. In the US Customs text scam, they will ask you to confirm your zip code within a 24-hour period and tell you to click on the link they provide you. **Do not click on this link.**

Similar texts could also tell you an Amazon package, a FedEx or UPS package cannot be delivered due to an incorrect address. **Again, do not click or verify the information they send you in the link.**

Keep your information safe and do not randomly respond to a random text about non-delivery of a package. If you are waiting for a package that has not arrived, contact the company directly.

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