



Medicare Card Scams

Tips for Protecting Yourself and Your Medicare

There are four types of Medicare Card scams taking place. If you receive a phone call from someone claiming to be from Medicare to ask if you have received your Medicare card, please hang up!! This is a scam since Medicare does not call to see if you received your card. They will inquire if:

- Plastic Medicare Card ? Your Medicare card comes **only** in paper!! You may have a plastic card for your Advantage Plan if you have one and/or Part D Drug Plan or your Supplement Plan, but **never** for your Medicare card.
- Medicare Card with a **chip** ? Medicare cards are not credit cards and do **not** have a chip!!
- Medicare Card has expired ? Your Medicare card has a start date for Parts A and B. It never has an expiration date.
- Deactivated Medicare Card ? The only way your Medicare card will be deactivated is **if you do not pay your Part B premium because you forgot and are not on automatic deduction because you are not on Social Security**. If you let the payment lapse, then your card will be deactivated. Otherwise, it will not.

Medicare will not charge you to get a duplicate card should you need one. Also, if your Medicare number is compromised and is part of a scam, you can request a new number.